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Hiring Manager
CBC/Radio-Canada
Toronto, ON

Hello Hiring Manager,

I am excited to apply for an IT-related position within your organization. As a Computer Programming student at George Brown College with hands-on experience as an Application Support Specialist, I am eager to leverage my skills in software development, troubleshooting, and problem-solving to contribute effectively to your team.

In my previous role, I provided technical support, diagnosed and resolved software issues, and collaborated with developers to enhance system functionality. This experience strengthened my ability to analyze complex technical problems, improve user experience, and deliver effective solutions. Additionally, I developed internal resources such as user manuals and how-to guides to streamline support processes.

Through my studies and projects, I have built proficiency in Java, Python, C#, JavaScript, and DevOps tools. I also have experience with web development (HTML, CSS, React, Node.js) and database management using MySQL and MongoDB. A key achievement includes leading the development of an inventory management system, incorporating features for product management, sales reporting, and order processing.

I am particularly interested in this opportunity because of my passion for technology, problem-solving, and collaborative development. I thrive in dynamic environments where I can apply my technical skills to improve processes and drive efficiency. My goal is to contribute my expertise to a forward-thinking team that values innovation and continuous improvement.

I welcome the opportunity to discuss how my skills and experience align with your organization's needs. Thank you for your time and consideration —I look forward to the possibility of an interview.

Sincerely,
Abdulgafar Towolawi